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**MECKLENBURG COUNTY**  
Board of Elections

Michael G. Dickerson  
*Director of Elections*

Joyce McCloy  
NC Coalition for Verified Voting  
212 Evergreen Dr  
Winston Salem, NC 27106

January 30, 2007

Dear Joyce McCloy:

Enclosed is the information you requested. Please feel free to contact us if we can be of further assistance.

Sincerely,

Michael Dickerson

cc: Members, Mecklenburg County Board of Elections  
Don Wright, General Counsel, North Carolina State Board of Elections  
Jo Winkler, Deputy Director, Mecklenburg Board of Elections

**PEOPLE \* PRIDE \* PROGRESS \* PARTNERSHIPS**

**ELECTION DAY VOTING-PANEL PROBLEMS 11-07-06**

**BY PRECINCT**

**Total panels used: 1076**

Problem categories : IVO -- mechanical, PG -- programmer, CJ -- operator error at precinct,

T -- transit/setup damage, X = no information for that field

NPF -- no problem found not/cap -- Not Captured

**Total entries:**

Pct.	Panel Number	Time Called	Problem	Action	Field Tech	Prob. Categ.	Time Corrected
2	X	X	Panel would not recharge	Corrected - Charged Battery	X	X	X
2	5161872	900 am	Out of calibration	Re-calibrated screen	Bill G.	X	900 am
4	not/cap	608	paper jam	Corrected	Doug B.	X	X
4	5162554	1155	paper jam	Corrected	Tom B.	IVO	1230
4	5176975	X	printer folding edge of paper	Paper roll not seated properly/fixd	Ron N.	PG	930 am
4	5176366	845 am	Public count = 1	Verified 0 - Blank Vote placed when op	Ron N.	CJ	1000
7	5181055	635	paper jam	Corrected	Ron N.	IVO	800 pm
7	N/A	730	Had to help CJ close Ivos and print	Instruction provided	Ron N.	CJ	800 pm
10	not/cap	609	paper jam	Corrected	Trish	X	X
11	5161373	450	paper jam	Corrected	Bill G.	IVO	615
15	5162438	X	A vote was on the machine	Verified 0 - Blank Vote placed when op	X	X	X
15	not/cap	245	paper jam	Corrected	Starnes, Bill	IVO	X
17	not/cap	X	Flash error/CRC error	Brought in and audit uploaded by Kristi	X	IVO	900 pm
17	not/cap	925	printer problem	Corrected - cleared jam	Starnes, Bill	X	X
18	not/cap	1210	Needed paper rolls	delivered paper rolls	Dustin	IVO	X
22	not/cap	700	Power shut down	IVO needed re-setting	Bill G.	X	X
25	not/cap	X	Printer frozen/power issue	Corrected - cleared jam	Bill G.	X	X
29	not/cap	832	printer problem	Corrected - cleared jam	X	X	X
29	5178790	900 am	paper jam	Corrected	Bill G.	IVO	X

31	5162703	630 pm	paper jam	Corrected	Bill G.	IVO	655 pm
32	not/cap	923	printer problem	Corrected - cleared jam	Brad C.	x	x
33	not/cap	938	half of screen missing	Battery low - recharged batt.	Bill G.	x	x
33	5176380	1010	"locked up"	"unlocked--reconfigured	Bill G.	x	x
39	5162557	1100	CJ could not open panel	opened it and explained procedure	Harry B.	CJ	1145
39	not/cap	241	battery low	replugged/ let stand 1 hour	N/A	x	x
41	not/cap	541	paper jam	Corrected	Harry B.	IVO	635
41	not/cap	541	Printer door won't lock	Taped door shut	Harry B.	x	635
42	5162051	805	Corrupted flashcard --message	Brought in and audit uploaded by Kristi	Tom B.	IVO	905
42	not/cap	145	Pct wkrs could not change paper rol	Changed rolls and instructed	Trish	IVO	x
43	not/cap	x	Flash error/CRC error	Brought in and audit uploaded by Kristi	x	IVO	900 pm
46	5179023	1100	printer	replaced printer	Bill G.	IVO	x
47	X	1036	printer jam	Replaced printer after it jammed twice	Ron N.	IVO	136
47	5182573	616	paper jam	Corrected	Ron N.	IVO	700 pm
47	5162534	1040	paper jam	Corrected	Ron N.	IVO	1200
47	5162534	1040	could not bring up ballot	re-set	Ron N.	x	1200
47	5182573	1040	paper jam	Corrected	Ron N.	IVO	1130
47	5162083	1040	paper jam	Corrected	Ron N.	IVO	1105
47	5183005	1040	paper jam	Corrected	Ron N.	IVO	1200
47	5162058	1040	printer problem	unjammed/ also had to re-set panel	Ron N.	IVO	1145
51	5161868	x	RTAL not found--message	secured printer plug	Starnes, Bill	IVO	x
51	5161635	x	RTAL not found--message	secured printer plug	Bill G.	IVO	x
51	x	1115	yellow lever on printer not seated	Closed yellow release lever	Bill G.	x	1130
57	5164823	x	calibration off	re-set	Doug B.	IVO	x
60	5181367	904	No power	Replugged transformer box in panel	Tom B.	x	940
61	5179313	247	paper jam	Corrected	Tom B.	IVO	340
61	5155493	1025	panel beeping, screen frozen	After re-set, re-opened with green PEB	Tom B.	x	1125
62	5162884	450	paper jam	Had to remove printer&clean to fix	Janet B.	IVO	530
63	5178852	516	broken yellow release lever & paper	replaced printer	Janet B.	IVO	x
65	5163057	423	paper jam	Corrected	Ron N.	IVO	520 pm
67	not/cap	1150	paper jam	Corrected	CJ	x	x

69	5162825	450	paper jam	Corrected	Tom B.	I/O	540
70	5178642	928	chirping, but dead	Brought in and audit uploaded by Kristi	Doug B.	x	1110
71	5163364	200	Flash error/CRC error	Brought in and audit uploaded by Kristi	Doug B.	I/O	900 pm
73	not/cap	907	Low battery	Charged Battery	Starnes, Bill	x	x
73	5162613	342	paper jam	Corrected	Tom B.	I/O	450
74	x	1135	Need to re-check panel	corrected	Michael	x	x
76	5178823	x	Flash error/CRC error	Brought in and audit uploaded by Kristi	Kristin	I/O	900 pm
81	5181402	722	Screen froze	re-set	Harry B.	x	755 pm
82		1005	4 panels had printers not working	top gray plug unplugged/ corrected/ Ok	Mitch L.	CJ	1045
83	5161324	1027	Switch on surge pr. Behind screen	Corrected	Tom B.	x	1025
83	5162064	1000	Connector between top and transfor	Replugged transformer box in panel	Tom B.	x	1027
83	not/cap	1222	paper jam	replaced printer	Starnes, Bill	I/O	x
84	not/cap	1150	paper jam	Corrected	Arnie	x	x
84	not/cap	220	paper jam	Corrected	Trish	I/O	315
84	not/cap	530	paper jam	Corrected	Doug B.	I/O	x
86	5176398	710	calibration off	re-set	Tom B.	I/O	745
88	5161059	x	Flash errors found--message	Brought in and audit uploaded by Kristi	Kristen	x	7:45
88	x	x	Out of paper rolls	Delivered paper rolls	J.P. H.	N/A	430
89	not/cap	211	unnamed panel malfunction	No problem found	Harry B.	x	x
91	not/cap	1130	printer jam	Corrected	J.P. H.	I/O	1230
91	5163627	400	paper jam	Corrected	J.P. H.	I/O	530
91	not/cap	400	paper jam	Corrected	J.P. H.	I/O	530
91	not/cap	400	paper jam	Corrected	J.P. H.	I/O	530
96	not/cap	533	paper jam	Corrected	Ron N.	x	x
98	not/cap	515 am	Helped to open panels/instructed re	Instruction provided	Tom B.	x	630
100	5163762	1041	paper jam	Corrected	J.P. H.	I/O	1210 pm
101	5156841	214	paper jam	Corrected	Charlie B.	I/O	250
102	not/cap	728	screen froze after printer jam	cleared jam/ worked OK	J.P. H.	x	x
106	5162171	x	Data corrupted/file error on screen	Brought in and audit uploaded by Kristi	Doug B.	I/O	114 pm
106	not/cap	1225	Needed paper rolls	Provided paper rolls	Doug B.	x	x
106	5161519	110	Panel added to allotment for replace	Noted additional panel	Doug B.	N/A	110
106	5182171	100	Flash error/CRC error	Brought in and audit uploaded by Kristi	Doug B.	I/O	110
109	5161586	940	calibration off	re-set	Bill G.	I/O	x
109	N/A	350	Power outage in bldg	Restored in 10 min.	N/A	N/A	400

111	not/cap	206	paper jam	corrected	Chris	IVO	X
113	N/A	530	Out of paper rolls	Provided paper rolls	X	N/A	X
114	5168622	X	calibration off	re-set	J.P. H.	IVO	X
114		X	Added a panel	Noted additional panel	Aaron	X	X
114	5162816	1045	printer problem	Replaced printer	J.P. H.	IVO	1120
114	5168622	X	Flash error/CRC error	Brought in and audit uploaded by Kristi	Kristen	IVO	900 pm
116	5162664	209	printer broke	Yellow lever broke off--still operable	Tom B.	IVO	245
117	5169473	1106	Needs re-setting	Re-set	Starnes, Bill	X	X
119	not/cap	123	calibration off	re-set	J.P. H.	IVO	X
121	not/cap	730 am	Screen shows flashcard errors	Panel red tagged/ kept out of service	J.P. H.	X	1030
123	not/cap	246	serious jam/ paper jam	Corrected	Starnes, Bill	X	X
123	not/cap	500	paper jam	Corrected	Doug B.	X	X
126	5163369	245	paper jam	Corrected	Mitch L.	IVO	320
133	X	923	printer problem	cleared jam/ worked OK	Chris	X	X
134	5180187	345	printer problem	replaced printer	Harry B.	IVO	530 pm
134	5161321	400	panel would not work--unspecified p	Corrected	Harry B.	X	530
134	not/cap	603	paper jam	Corrected	Chris	X	X
134	5163045	730 am	Out of calibration	Re-calibrated screen	Mitch L.	X	745 am
139	5161845	517	paper jam	Corrected	J.P. H.	IVO	635
140	not/cap	554	paper jam	Corrected	Tom B.	IVO	X
141	5169457	705 pm	paper jam	Corrected	Mitch L.	IVO	730 pm
143	not/cap	430	printer problem	cleared jam/ worked OK	X	X	X
143	not/cap	430	printer problem	cleared jam/ worked OK	X	X	X
144	5162981	127	paper jam	re-set	J.P. H.	IVO	245
145	N/A	800 am	Pct wkrs could not open panels	assisted and instructed	Mitch L.	CJ	915
145	5162634	800 am	Out of calibration	Re-calibrated screen/secured plug	Mitch L.	IVO	915
145	5163265	800 am	Out of calibration	Re-calibrated screen/secured plug	Mitch L.	IVO	915
146	[locate]	933	Emergency Shutdown message	Brought in and audit uploaded by Kristi	X	IVO	X
146	5163283	300	paper jam	Corrected	Bill G.	IVO	300 pm
146	not/cap	235	paper jam	cleared jam/ worked OK	Mitch L.	IVO	X

146	5163283	453	printer problem	Jam could not be corrected> replaced	Mitch L.	IVO	545
146	5163126	830	paper jam	Corrected	Mitch L.	IVO	900 pm
146	not/cap	933	Flash error/CRC error	Brought in and audit uploaded by Kristi	x	IVO	900 pm
147	not/cap	1040	battery	recharged battery	Charlie B.	x	x
147	5177927	653	paper jam	Paper attached wrong	Charlie B.	CJ	x
147	5161774	1100	Printer not advancing	Yellow lever not engaged	Charlie B.	x	1120
148	5162210	212	paper jam	Corrected	J.P. H.	IVO	330
148	5162210	200	paper jam	Corrected	J.P. H.	IVO	330
149	5163082	300	paper jam	Corrected	Mitch L.	IVO	405
202	not/cap	1100	paper jam	Corrected	Chris	IVO	1200 pm
204	x	1245	Pct wkrs could not change paper rol	Changed rolls and instructed	Mitch L.	CJ	130 pm
204	5162680	1245	paper jam	Corrected	Mitch L.	CJ	130 pm
204	5162680	1245	paper jam	Corrected	Trish	IVO	130
206	5162313	x	calibration off	re-set	Chris	IVO	x
206	N/A	500	Out of paper rolls	Delivered paper rolls	Chris	N/A	x
209	not/cap	1101	Screen frozen	"re-set"	Chris	x	x
212	5162374	515	paper jam	Corrected	Mitch L.	IVO	655 pm
215	x	1200	No response on 3 machines	CJ corrected	Janet B.	CJ	x
216	5162084	635 pm	panel beeping	re-set panel	J.P. H.	x	720
216	x	x	pct wkrs not able to open IVOs & pri	assisted and instructed	Ron N.	CJ	800 am
219	5179278	615 am	Printer unplugged/also needed re-se	corrected	Janet B.	CJ	700
219	516 3252	615 am	Would not come up	Inserted PEB/panel worked OK	Janet B.	x	645
221	5163789	1130	Had 1 vote on panel due to confused	Verified 0 - Blank Vote placed when op	Janet B.	CJ	1230 pm
221	5178742	1130	Added this panel	Clr&tested/checked config--OK	Janet B.	x	1230 pm
221	not/cap	1130	paper jam	pct. Wkrs could not chg paper/ re-set	Janet B.	CJ	1230 pm
222	5180279	1202	paper jam	Corrected	Harry B.	IVO	x
222	5161830	807	screen froze	re-set	Harry B.	x	845 pm
225	5180633	x	Flash error/CRC error	Brought in and audit uploaded by Kristi	Kristen	IVO	900 pm
225	x	318	Pct wkrs could not change paper rol	Changed rolls and instructed	Charlie B.	CJ	x



# ELECTION DAY VOTING-PANEL PROBLEMS 5-02-06

Problem categories : IVO -- mechanical, PG -- programmer, CJ -- operator error at precinct,							
T -- transit/setup damage, Unk -- undetermined NPF -- no problem found							
Time	Panel	Pct.	Problem	Action	Field	Prob.	Time
Called	Number				Tech	Categ.	Corrected
545 am	unk	19	broken leg	replaced leg	Robb P.	IVO	615 am
550 am	3789	65	leg sprung past bracket	leg reset	Tom B.	IVO	1215 pm
600 am	5164301	88	panel locked up	Reset machine	J.P. H.	unk	1:00 PM
607 am	5160367	55	No response/would not take codes	Could not correct/did not use	Doug B.	unk	N/A
605 am	unk	209	broken leg	replaced leg	Tom B.	IVO	650 am
605 am	5165503	209	would not open	Cleared&Tested/CJ opened/wkd OK	Tom B.	PG	650 am
605 am	5158151	127	would not open	Used master PEB/Cleared&Tested/OK	Charles B	unk	200 pm
605 am	unk	84	printer jam	repaired	Robb P.	unk	unk
615 am	2946	85	would not open	Reset/cleared and tested	Tom B.	unk	1240 pm
620 am	1795	238	Printer jam	Repaired printer jam	Tom B.	IVO	745 am
620 am	1795	238	Panel needed calibrating	Re-calibrated panel	Tom B.	unk	745 am
620 am	unk	239	broken leg	replaced leg	Mitch L.	IVO	unk
620 am	3001	87	had message on screen	reconfigured to disable audio	Janet B.	PG	945 am
620 am	1548	219	"Machine not closed out properly"?	No problem found	Bill G.	unk	110 pm
620 am	1657	103	RTAL not connected	Connection replugged	Tom B.	unk	unk
630 am	1647	7	Not printing correctly/ paper on backwards	Corrected paper roll	Doug B.	PG	145 pm
635 am	1390	145	broken leg	replaced leg	Mitch L.	IVO	335 pm
630 am	unk	98	Message"No RTAL found"	Corrected by phone--no notation	N/A	unk	635 am
637 am	unk	238	Panel fell/ release latch won't work.	Could not repair/secured w duct tape	Tom B.	unk	800 am
638 am	3771	128	No response when PEB inserted	Reset/cleared and tested	Tom B.	unk	840 am
650 am	3252	96	Panel would not open.	Cleared&Tested/opened/wkd OK	Tom B.	PG	1240 pm
630 am	5162946	85	Panel would not accept Master PEB	Shut down panel/did not use	Al Wallace	unk	N/A
630 am	3045	49	fouch screen not working	reset/ canceled audio ballot	Ron N.	PG	815 am
630 am	3135	21	found panel not working	Closed, recalib, opened--OK	Janet B.	unk	730 am
630 am	1968	49	fouch screen not working	reset/ canceled audio ballot	Ron N.	PG	755 am
600 am	5165290	76	"No RTAL printer found"	loose connection/reset/clear&test	Ron N.	unk	920 am
610 am	5159559	83	"No RTAL printer found"/printer door damage	moved panel to stand for 1659	Ron N.	T	130 pm
640 am	unk	133	printer not printing	threaded wrong/rethreaded	Lynn Burr	PG	unk



640 am	unk	29	looking for printer	repaired RTAL	Robb P.	unk	unk
640 am	2804	130	ballot will not display	cleared and tested/opened panel	Al Wallace	unk	100 pm
640 am	5165441	67	printer not printing	unjammed and tested printer	Tom B.	unk	340 pm
640 am	5157841	107	broken leg	replaced leg	J.P. H.	IVO	750 am
640 am	1973	92	time not right	cleared and tested/opened panel	J.P. H.	PG	135 pm
620 am	5161844	201	Goes directly to Party Select when Master -	>PEB inserted. ?? NPF later	Bill G.	unk	135 pm
620 am	5161548	201	Goes directly to Party Select when Master -	>PEB inserted. ?? NPF later	Bill G.	unk	135 pm
700 am	2855	123	found paper roll threaded wrong	paper roll re-threaded	Charles B.	PG	720 am
700 am	3043	57	broken leg	replaced leg	Mitch L.	IVO	800 am
700 am	3043	57	ADA programmed wrong	reconfigured to disable audio	Mitch L.	PG	800 am
700 am	1712	57	ADA programmed wrong	reconfigured to disable audio	Mitch L.	PG	800 am
700 am	1381	66	Printer broken/could not be repaired.	Replaced panel with #2955	Mitch L.	unk	910 am
700 am	all?	129	Panels are working only w/ Master PEB	Unk/ panels voted OK	N/A	unk	unk
700 am	unk	44	paper jam	repaired	Robb P.	unk	unk
700 am	5161024	16	reported printer jam	NPF / Operator error	J.P. H.	CJ	900 am
700 am	unk	27	"No RTAL"	Corrected by phone--no notation	N/A	unk	715 am
700 am	9817	126	Problem opening	Opened panel w/o problem	Mitch L.	CJ	210 pm
700 am	5155224	140	Could not open panel/ had not been cleared	cleared and tested/opened panel	Bill G.	PG	1000 am
700 am	unk	87	ADA programmed wrong	Undid ADA enabled	Janet B.	PG	unk
705 am	2080	95	ADA programmed wrong	Undid ADA enabled	Tom B.	PG	930 am
710 am	unk	78	Panel set up wrong--ADA enabled	reconfigured to disable audio	Janet B.	PG	745 am
710 am	2090	78	unk	Brought to Office/reconfig/cr&tested	Janet B.	unk	unk
710 am	3792	82	"No RTAL printer"	Needed to be powered up	N/A	CJ	715 am
725 am	unk	129	ADA programmed wrong	unk/ not noted	unk	PG	unk
750 am	5154142	134	Screen frozen during opening	reset panel	Charles B.	unk	415 pm
751 am	2780	59	"No RTAL printer found"	Found panel packed up/never opened	Janet B.	unk	408 pm
825 am	3789	65	broken leg	replaced leg	Tom B.	IVO	unk
830 am	1862	123	paper roll on backwards	re-threaded paper roll	Charles B.	PG	910 am
900 am	1504	3	paper roll on backwards	re-threaded paper roll	Charles B.	PG	940 am
900 am	5165839	217	would not open	cleared and tested/opened panel	Tom B.	unk	215 pm
900 am	3064	72	Printer jammed/ yellow release broken off	Not repairable	Janet B.	unk	N/A
900 am	3064	72	Missing cover on top of right leg	Not repairable	Janet B.	unk	N/A
900 am	2699	143	broken leg	replaced leg	Charles B.	IVO	122 pm

930 am	2669	58	Can't make selections when press screen	Recalibrated screen	Janet B.	unk	425 pm
930 am	5160261	122	ADA problem--audio tried--blank screen	Corrected by RC, but no notation	N/A	unk	unk
930 am	unk	55	"No RTAL printer found"	Brought to Office	Robb P.	unk	unk
956 am	unk	146	Audio ballot set by mistake	Corrected by phone	N/A	CJ	1000 am
1100 am	1659	83	Could not open	moved panel to stand for 5159559	Ron N.	I/O	130 pm
1100 am	unk	57	would not open	Reset/cleared and tested	Janet B.	unk	unk
1153 am	unk	46	CJ set ADA wrong by mistake	Corrected by phone	N/A	CJ	1200
1240 pm	2949	96	Found printer not printing	paper roll re-threaded	Tom B.	PG	1240 pm
1255 pm	ADA	2	CJ needed to cancel audio vote	Instructed by phone	N/A	CJ	100 pm
105 pm	ADA	148	Wrong ADA setting/cancelled ballot	Instructed by phone	N/A	CJ	110 pm
110 pm	1844	219	Problem reported, but none found	Test voted--OK	Bill G.	unk	110 pm
113 pm	all?	64	RC reports panels not working	Wrong ADA setting on 2 panels	N/A	PG	130 am
120 pm	5148218	27	No AC pwr to panel/ batt very low	Panel would not pwr up/ shut down	Ron N.	unk	420 pm
120 pm	unk	111	"Machine problem"	"Doesn't need"--no other notation	N/A	unk	120 pm
150 pm	3336	216	"Machine problem"	No problem found	Tom B.	CJ	300 pm
144 pm	2126	240	Could not press vote	Re-calibrated panel	Charles B	unk	338 pm
100 pm	6313	90	would not open	Reset/rebooted/reconfig/clear&test	Janet B.	unk	130 pm
202 pm	unk	115	Wrong ADA setting/cancelled ballot	Instructed by phone	N/A	CJ	210 pm
245 pm	2484	55	Printer not working	"Replaced machine only"	Doug B.	unk	330 pm
343 pm	unk	11	Time setting is off by 1 hour.	CJ instructed by phone	N/A	PG	355 pm
419 pm	2969	72	Low battery power>loose power connection	CJ corrected it.	N/A	unk	430 pm
450 pm	unk	36	ADA set wrong	CJ instructed by phone	N/A	unk	450 pm
500 pm	unk	136	Printer not working>Paper roll backwards	re-threaded paper roll	Robb P.	PG	unk
500 pm	unk	136	broken leg	replaced leg	Robb P.	I/O	unk
500 pm	1776	242	Running out of paper	Replaced paper roll	J.P. H.	N/A	615 pm
500 pm	1953	242	Running out of paper	Replaced paper roll	J.P. H.	N/A	615 pm
515 pm	unk	77	ADA set wrong	CJ instructed by phone	N/A	unk	515 pm
530 pm	2963	242	Jammed printer	Replaced paper roll	J.P. H.	I/O	600 pm
700 PM	1341	206	Out of paper	New paper roll	Tom B.	N/A	750 pm
700 pm	2713	208	Out of paper	New paper roll	Bill G.	N/A	730 pm

